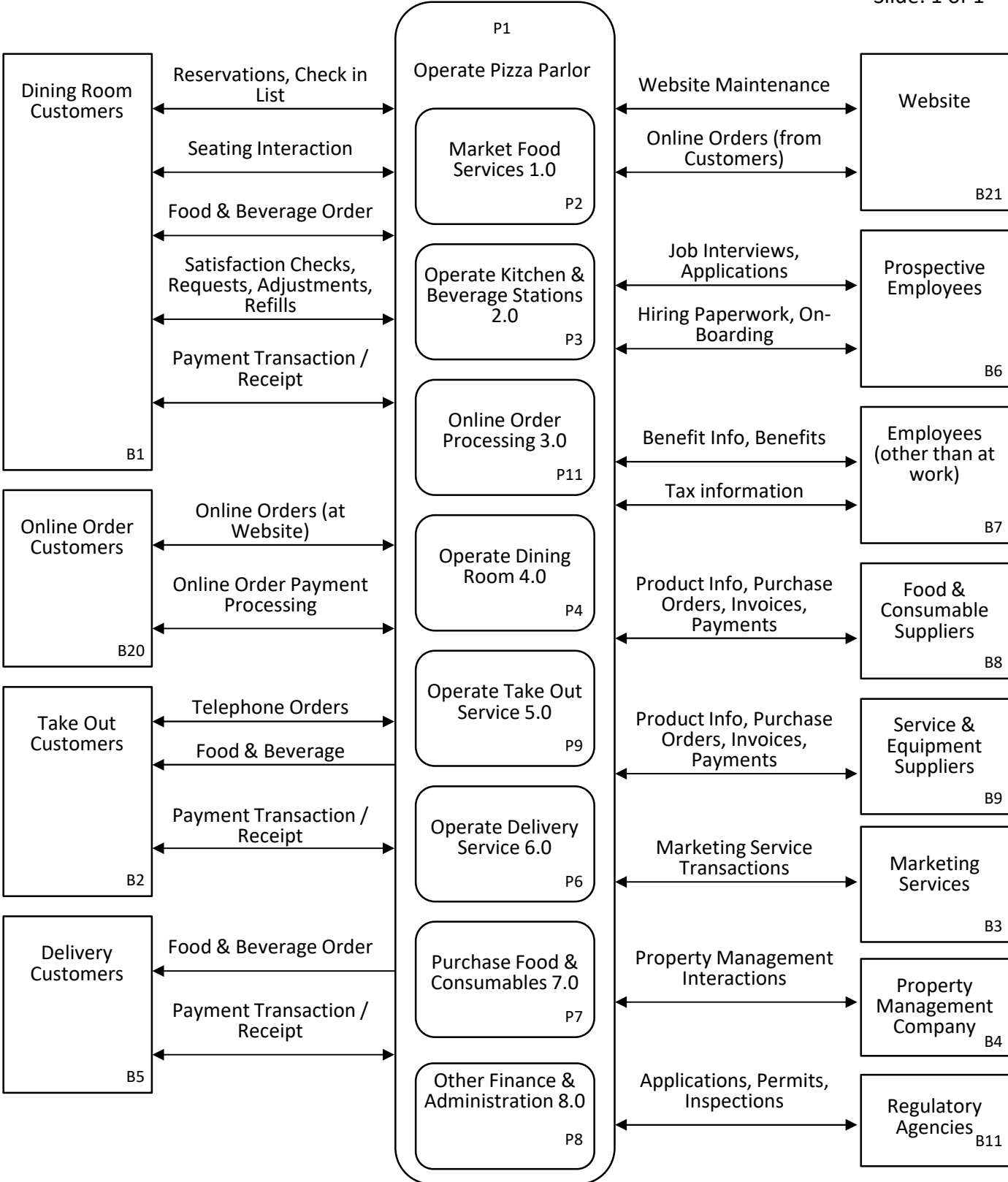


Area Title:	Operate Pizza Parlor	ID:	HA46FU7W
Map Title:	Operate Pizza Parlor	Map ExtID:	E6JA15YG
Map Type:	Map	Date/Time:	2021/08/02 08:13:26 PM

Slide: 1 of 1



Map and Plan Area: Operate Pizza Parlor
 Map and Plan Area ID: HA46FU7W
 Map Title: Operate Pizza Parlor
 List Title: Map Parts, Evaluations, Priorities
 Date/Time: 2021/08/02 08:13:26 PM

Flow codes: ==>[] : to Central Process; <==[] : from Central Process; <==> : to/from Central Process

Main Text	Priority A	Priority B	Priority C	Staff Role	Event Count	Event Period	Time per event
Operate Pizza Parlor <i>Map and Plan Area Name</i>	0	0	0				
Operate Pizza Parlor <i>Map Central Process</i>	0	0	0				
<i>Note</i> Organization or Group	0	0	0				
<i>Note</i> Current	0	0	0				
<i>Note</i> Main Operations	0	0	0				
<i>Note</i> Employees and Managers	0	0	0				
<i>Major Goal</i> Increase profitability	0	0	0				
<i>Major Goal</i> Increase employee satisfaction	0	0	0				
<i>Major Goal</i> Identify improvement opportunities	0	0	0				
<i>Major Issue</i> Employee retention, too much staff turnover	0	0	0				
<i>Major Issue</i> Not sure that we need so many suppliers	0	0	0				
<i>Major Issue</i> Food waste	0	0	0				
<i>Major Change Idea</i> Look for more uses of computers	0	0	0				
<i>Major Change Idea</i> Exploring increasing employee benefits	0	0	0				
<i>Major Change Idea</i> Review suppliers pricing, look for more competitive pricing	0	0	0				
Market Food Services 1.0 P2	0	0	0				
Operate Kitchen & Beverage Stations 2.0 P3	0	0	0				
Online Order Processing 3.0 P11	0	0	0				
Operate Dining Room 4.0 P4	0	0	0				
Operate Take Out Service 5.0 P9	0	0	0				
Operate Delivery Service 6.0 P6	0	0	0				
Purchase Food & Consumables 7.0 P7	0	0	0				
Other Finance & Administration 8.0 P8	0	0	0				
Left Side Column	0	0	0				
Dining Room Customers B1	0	0	0				
<==> Reservations, Check in List	0	0	0				
<i>Change Idea</i> Research guest paggers for walk-up take out service	0	0	0				
<==> Seating Interaction	0	0	0				
<i>Goal</i> Optimize seating capacity under changing regulations	0	0	0				
<==> Food & Beverage Order	0	0	0				
<i>Issue</i> Too many returns, incorrect orders	0	0	0				
<==> Satisfaction Checks, Requests, Adjustments, Refills	0	0	0				
<i>Change Idea</i> Little surveys on the credit card receipts?	0	0	0				
<==> Payment Transaction / Receipt	0	0	0				
<i>Goal</i> Add smartphone payments	0	0	0				
Online Order Customers B20	0	0	0				
<i>Issue</i> Too many dropped orders	0	0	0				
<==> Online Orders (at Website)	0	0	0				
<==> Online Order Payment Processing	0	0	0				
Take Out Customers B2	0	0	0				
<i>Goal</i> Capture customer locations for takeout, tie to marketing	0	0	0				
<==> Telephone Orders	0	0	0				
<i>Issue</i> Too many errors, affects profitability	0	0	0				
<==[] Food & Beverage	0	0	0				
<==> Payment Transaction / Receipt	0	0	0				
Delivery Customers B5	0	0	0				
<i>Goal</i> Track costs for delivery staff, review compensation	0	0	0				
<==[] Food & Beverage Order	0	0	0				
<==> Payment Transaction / Receipt	0	0	0				
Right Side Column	0	0	0				
Website B21	0	0	0				
<==> Website Maintenance	0	0	0				
<i>Change Idea</i> General upgrade, shift to new platform?	0	0	0				
<==> Online Orders (from Customers)	0	0	0				
<i>Change Idea</i> Add more payment methods	0	0	0				
Prospective Employees B6	0	0	0				
<i>Goal</i> Faster, more thorough background checks	0	0	0				
<==> Job Interviews, Applications	0	0	0				
<i>Issue</i> Too much turnover, need better interviewing process	0	0	0				
<==> Hiring Paperwork, On-Boarding	0	0	0				
<i>Goal</i> Streamline onboarding	0	0	0				
Employees (other than at work) B7	0	0	0				
<==> Benefit Info, Benefits	0	0	0				
<i>Goal</i> Improve health benefits	0	0	0				
<==> Tax information	0	0	0				
Food & Consumable Suppliers B8	0	0	0				
<i>Goal</i> More local fresh produce	0	0	0				
<i>Goal</i> Organic ingredient option?	0	0	0				
<==> Product Info, Purchase Orders, Invoices, Payments	0	0	0				
<i>Issue</i> Review to see if we can consolidate suppliers	0	0	0				
Service & Equipment Suppliers B9	0	0	0				
<i>Change Idea</i> See if longer term contracts will be less expensive	0	0	0				
<==> Product Info, Purchase Orders, Invoices, Payments	0	0	0				
Marketing Services B3	0	0	0				
<i>Issue</i> Marketing costs seem high vs. results	0	0	0				
<==> Marketing Service Transactions	0	0	0				
<i>Goal</i> Simplify ad purchases	0	0	0				
<i>Goal</i> Track marketing costs and results	0	0	0				
Property Management Company B4	0	0	0				
<==> Property Management Interactions	0	0	0				
<i>Goal</i> Negotiate longer lease	0	0	0				
Regulatory Agencies B11	0	0	0				
<==> Applications, Permits, Inspections	0	0	0				
<i>Issue</i> Passed ok, but not well prepared for last inspection	0	0	0				